



CROWN OFFICE
& PROCURATOR
FISCAL SERVICE

SCOTLAND'S PROSECUTION SERVICE

DIGITAL SCOTLAND 2022

MAXIMISING THE USE OF DIGITAL TECHNOLOGY AND CLOUD SOLUTIONS TO
DELIVER, INNOVATE AND TRANSFORM GOVERNMENT SYSTEMS AND CITIZEN
SERVICES

Keith Dargie

Chief Information/Digital Officer

October 2022



The Crown Office and Procurator Fiscal Service is Scotland's sole prosecution service

We:

Receive reports about crimes from the police and other reporting agencies.

We:

Decide what action to take in the public interest, including whether to prosecute

We:

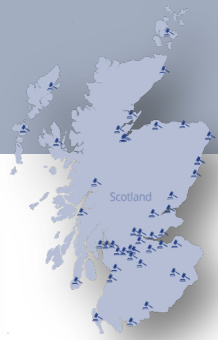
Look into deaths that need further explanation

2,400 Core Staff



44 Locations

Digital Strategy Transformation



Driving the Digital Journey

Provide secure digital services for our customers and workforce and transform underpinning processes.

Operational Efficiency

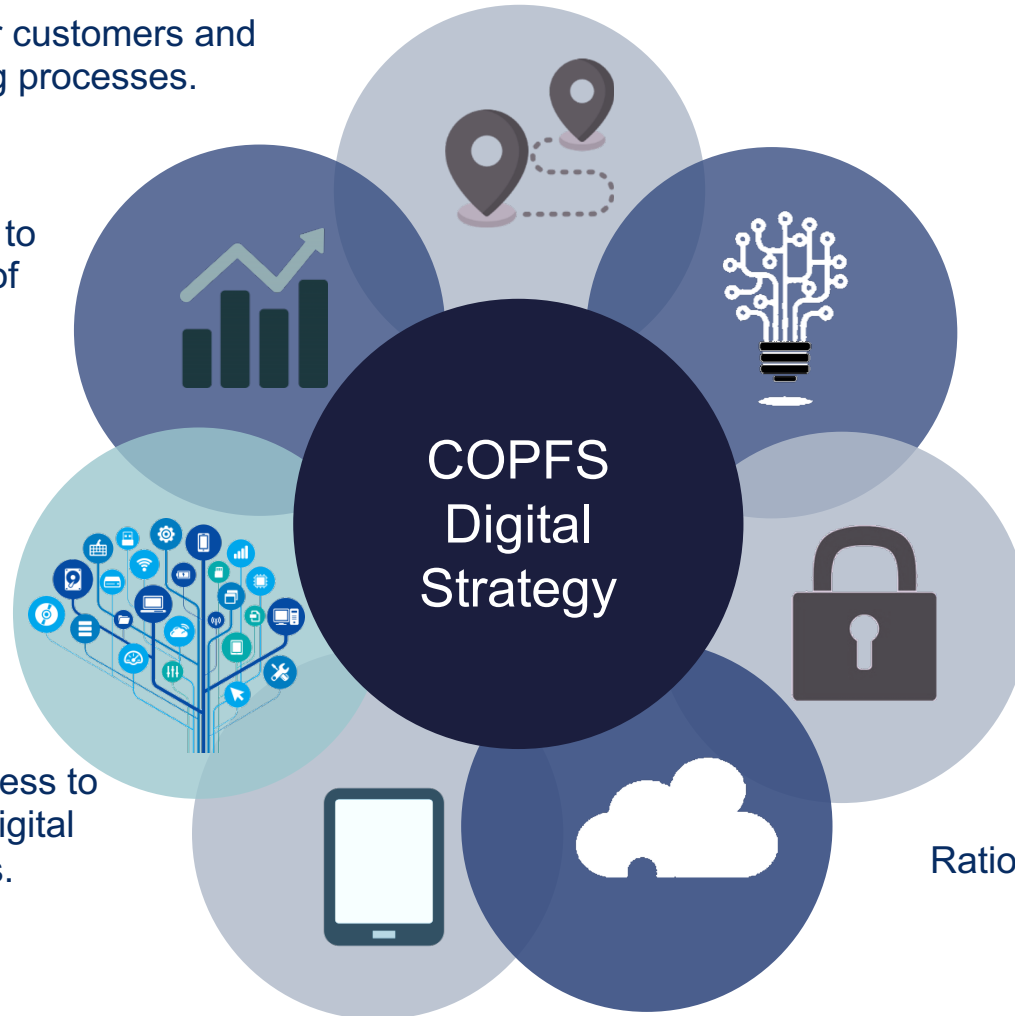
Innovate and improve our IT systems to maximise potential from the delivery of new digital services.

Resilient Digital Services

Innovate and implement high performing, effective, scalable and secure business solutions and services.

Digitally Enabled Workforce

Provide the devices, applications, access to information to create a collaborative digital workplace for our staff and colleagues.



Innovative Digital Solutions

Innovate and implement digital solutions and services to provide new digital ways of working for our customers and stakeholders.

Robust & Invisible IT Security

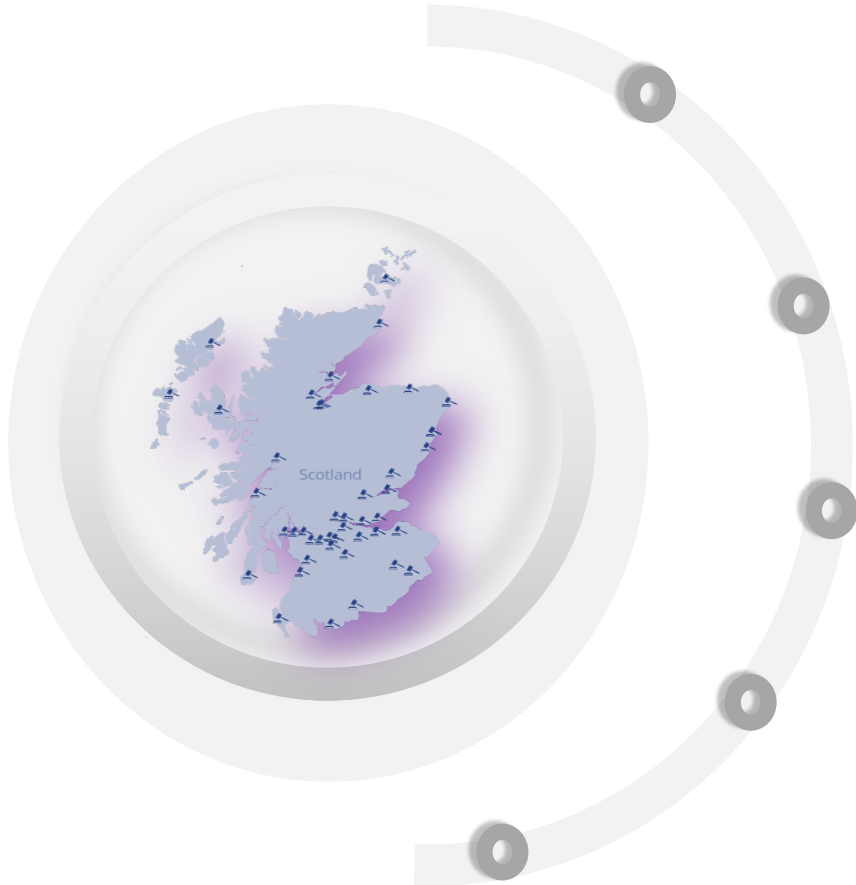
Establish comprehensive Cyber Resilience and IT security plans, adopting industry best practice.

Seamless Access to Information

Rationalise and reduce complexity to develop new and evolve existing services and provide the ability to access the information securely and with ease.



Digital Strategy: Cloud Vision and Aims



1

Customer, Casework and Citizen services and provision of information is digital and online

2

Seamless access to information from a secure enterprise cloud

3

Development of cloud solutions to digitally equip our people with the latest software products and digital solutions

4

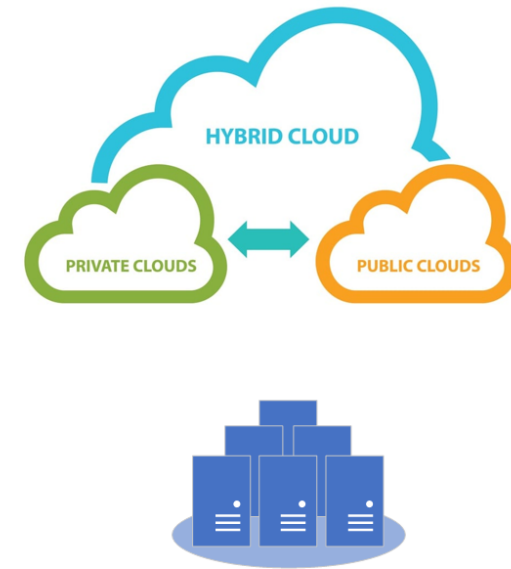
Enhance our digital innovation and future service delivery capabilities by developing comprehensive cloud applications and services

5

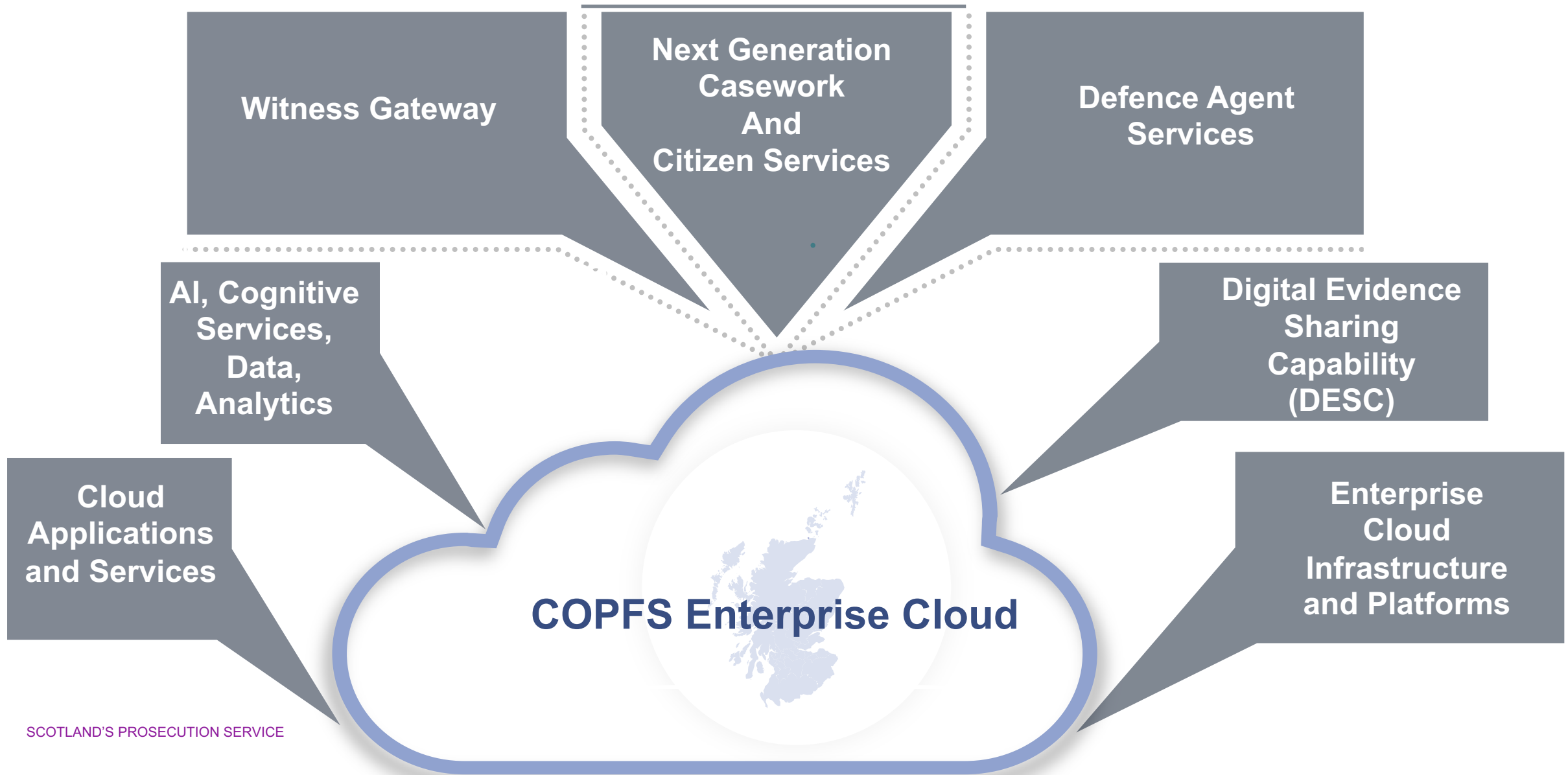
Establish future datacentre and information needs by maximising advantages from cloud infrastructure and platforms



Digital
Workplace,
Customer and
Citizen services
and access to
Information from
an enterprise
cloud



COPFS DIGITAL SERVICES





Strategic Cloud Infrastructure, Platforms and Innovation to Transform Government and Citizen Services

Cloud Infrastructure, Platforms, Innovation and Scalability designed to deliver business value and customer and citizen services in the digital age



Resiliency



Security



Capability and Scalability



Innovation



Collaboration



Future Proof



Strategic



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THANK YOU